## CLAIMS :

- A service providing system, wherein a point value is set as a consideration for a service to be offered,
  a point value to be received as a consideration when a service is given is informed to a service user who desires to receive the service and when the service has been offered, the service provider receives the point value from the service user as the consideration of the service offering.
- 2. A service providing system, wherein a point value is set as a consideration for a service to be offered, a point value is given in advance to a service user, a plurality of service contents and corresponding point values thereof are presented to the service user and when receiving a selection result among the plurality of services, a point calculation processing for the service user is performed based on the given point value for the service user and the selection result of the service to be offered.
- A processing system for providing services, wherein a processing of presenting successively or at once
   services which are provided from a plurality of service providers to a service user is performed, a processing of presenting considerations in a form of

point value when the presented services are used is performed, a processing of giving a point value corresponding to payment amount to the service user is performed, a processing of providing a service selected by the service user is performed, and a settlement processing of receiving a point value from the service user as a consideration of the service offered is performed.

- 4. In a processing system for providing services in which a point value is given for a service user who receives a service being provided, payment point values are set for respective services according to service content, service receiving period or the number of times of the service, and the point given to 15 the service user is deducted based on the service content provided to the service user and the service provided period and times, the processing system, characterized in that while storing the service user, the point value given to the service user and service 20 content, service providing period and times required by the service user, a processing of calculating point value for the service user is performed.
- 25 5. In a processing system for providing services in which point values depending on policy holding conditions are informed to a service user who desires

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to receive an insurance service, point values to be with respect to insurance service set contents and period and times of receiving the service and the point value credited to the service user who receives the insurance service is reduced depending on the service content offered to the service user who desires to receive the insurance service offering and service offering period and times, the the processing system, characterized in that point values with respect to a plurality of insurance service 10 contents and service period and times are transmitted to the service user, a request with respect to the transmission of the service user who receives service offering is received and insurance an arithmetic processing of the point value receives the insurance user who service service offering is performed.

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6. A processing system for providing services, wherein a processing of concluding agreements of 20 offerings from a plurality of service providers which offer services is performed, applications from service desire service offerings are received, users who necessary personal data of the possible user applicant is recorded and a registration processing of the 25 service user is performed, a processing of receiving a lump-sum or periodic use fee from the user applicant

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is performed, a processing of issuing a point card for the user applicant in which the personal data of the user applicant and a point value corresponding to the recorded is performed, received use fee are response to a service use application from a service user a processing of successively or collectively presenting services which are to be provided from the performed, a processing providers is service accepting a service use application which the service user has selected among the presented services is performed, a processing of requesting to the service provider to provide the service selected by the service user is performed, a processing of receiving a report from the service provider that the service has been completed is performed, and a processing of deducting the point value corresponding to the offered service from the point value owned by the service user is performed.

20 providing processing system for claim 6, wherein the service according to application from the person who desires the service offering, the presentation of the service to the service user, the selection of the service by the service user, the request to the service provider of 25 the service selected by the service user, report of providing the service to the service user are performed via a communication line.

- for providing processing system 8. according to claim 6, wherein further, a processing of presenting a point value presently owned by the service user when a service use is applied from the the time orafter service user, and at same presentation of the service be provided to received from the service provider a processing of presenting a consideration in a form of point value 10 service content and service respect to the receiving period and times when the service is used is performed.
- processing system for providing services 15 9. Α according to claim 7, wherein further, a processing of presenting a point value presently owned by the service user when a service use is applied from the the same time or service user, and at be provided 20 presentation of the service to received from the service provider a processing of presenting a consideration in a form of point value with respect to the service content and service receiving period and times when the service is used is performed. 25
  - 10. A processing system for providing services,

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processing of concluding agreements wherein of plurality service offerings from service a offer services is performed, which providers applications from service users who desire service offerings are received, necessary personal data of the possible user applicant is recorded and a registration processing of the service is performed, user processing of receiving a lump-sum or periodic use fee from the user applicant is performed, a processing of issuing a point card for the user applicant in which the personal data of the user applicant and a point value corresponding to the received use fee are recorded is performed, in response to service application from a service user a processing of collectively presenting types of cars is performed, at the same time or after the car type presentation a presenting considerations of in processing values with regard to use period for every car type is processing of accepting car performed, a a application is performed in which a car type specified which the service user desires to use among the presented car types and a use period of the car is selected, a processing of requesting to the service provider to provide a service in which the type of car is specified and the use period thereof is selected by service user is performed, a processing of receiving a report from the service provider that the

car use service has been completed is performed, and a processing of deducting the point value corresponding to the offered service from the point value owned by the service user is performed.

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for providing services processing system 11. Α further, 10, wherein after according to claim performing the processing of accepting a car application in which a car types is specified which the service user desires to use among the presented car types and a use period of the car is selected, a processing of presenting types, contents and period of car insurance service with regard to the car selected by the service user is performed, at the same time when or after presenting the types, contents and use period of the car insurance service, a processing of presenting the considerations in point values of of the the types, contents and use period insurance service is performed, further a processing application of car insurance receiving a use service is performed which is voluntarily selected by the service user regardless to the type and use period of the car which the service user receives service offer, a processing of requesting service provider to provide the car insurance service is performed which is selected by the service user, a processing of receiving a report from the service

provider is performed that the car insurance has been offered, and a processing of deducting a point value corresponding to the offered car insurance service from the point value owned by the service user is performed.

A processing system for providing services according to claim 10, wherein further, when the service user receives the car use service, a processing of presenting kinds of other services which are available only for the service user receiving car use service, the contents thereof and use time thereof by making use of a car mounted unit of the car now is performed; at the same time orusing presenting the kinds of the other service, contents thereof processing thereof and time a use presenting considerations in a form of point value with regard to the kinds of the other services, the time thereof thereof and the use contents performed; a processing of receiving a use application of the kinds of the other services and the use time thereof which is voluntarily set by the service user within payable remaining point of the service user is performed; a processing of requesting the service provider to provide the other service selected by the service user thereto is performed; a processing of receiving a report that the other service has been

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provided from the service provider is performed; and a processing of deducting a point value corresponding the other service provided from the point value owned by the service user is performed.

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for providing service processing system 11, wherein further, when the according to claim the service, user receives car use service processing of presenting kinds of other services which are available only for the service user receiving car use service, the contents thereof and use time thereof by making use of a car mounted unit of the car now performed; at the same time or using is presenting the kinds of the other service, contents time thereof processing thereof and use a presenting considerations in a form of point value with regard to the kinds of the other services, the contents thereof and the use time thereof performed; a processing of receiving a use application of the kinds of the other services and the use time thereof which is voluntarily set by the service user within payable remaining point of the service user is performed; a processing of requesting the provider to provide the other service selected by the service user thereto is performed; a processing of receiving a report that the other service has been provided from the service provider is performed; and a

- 5 14. A processing system for providing services according to claim 10, wherein the kinds of car include a car manufacture, models / type, displacement volume, grade and body color.
- 10 15. A processing system for providing services according to claim 11, wherein the kinds of car include a car manufacture, models / type, displacement volume, grade and body color.
- 15 16. A processing system for providing services according to claim 10, wherein the use period of the car is a time interval in which the service user occupies and uses the car.
- 20 17. A processing system for providing services according to claim 11, wherein the use period of the car is a time interval in which the service user occupies and uses the car.
- 25 18. A processing system for providing services according to claim 12, wherein the use period of the car is a time interval in which the service user

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occupies and uses the car.

19. A processing system for providing services according to claim 13, wherein the use period of the 5 car is a time interval in which the service user occupies and uses the car.

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